

Department of Technology Management And Budget (DTMB)
Service Rates
Fiscal Year 2020

DTMB Service Category	Unit of Issue	FY2019	FY2020	FY2019 Change	Cause for Increase
Office of Support Services					
Delivery Services					
On Demand Freight Service					
Labor	per hour	\$112.00	\$112.00	\$0.00	
Vehicle - per hour	per hour	\$11.00	\$11.00	\$0.00	
Vehicle - per mile	per mile	\$0.9046	\$0.9046	\$0.00	
Minimum Charge: 1 hour (consists of Labor + Vehicle + 20 miles)		\$141.00	\$141.00	\$0.00	
Mailing Services					
Presort - blended (Tier 2 through FY2015)	per piece	\$0.0320	\$0.0320	\$0.000	
Metered Mail	per piece	\$0.0424	\$0.0424	\$0.000	
Printing Services					
Warrant Images	per image	\$0.0620	\$0.0620	\$0.000	
Mainframe/Network digital Images	per image	\$0.0590	\$0.0590	\$0.000	
Other digital Images	per image	\$0.0590	\$0.0590	\$0.000	
Imaging Services					
Imaging Services	service fee	Actual + 15%	Actual + 15%	No Change	
Digital Signature - Envelope	per envelope	\$1.65	\$1.65	\$0.00	
Digital Signature - Form	per hour	\$175.00	\$175.00	\$0.00	
Warehouse Services					
Warehouse Space - Sunset Street	per square foot per year	n/a	n/a	n/a	
Inventoried Materials Management & Storage	per square foot per year	\$30.00	\$30.00	\$0.00	
Secured Storage Management	per square foot per year	\$35.00	\$35.00	\$0.00	
Inventoried Materials Handling Fee	per ship to address	\$7.00	\$7.00	\$0.00	
State Surplus					
Vehicle and Equipment Auction Fee	of sale price	15%+	15%+	No Change	
Vehicle & Travel Services					
Midsized Fixed Fee	per month	\$184.00	\$184.00	\$0.00	
Midsized Per Mile Rate	per mile	\$0.1609	\$0.1765	\$0.0156	increased fuel prices
Large Fixed Fee	per month	\$232.00	\$232.00	\$0.00	
Large Fixed Per Mile Rate	per mile	\$0.1687	\$0.1920	\$0.0233	increased fuel prices
Travel Services Reservation Fee	per reservation	n/a	n/a	n/a	
Risk					
Type A Vehicle Insurance	per vehicle per year	\$258.00	\$258.00	\$0.00	
Type C Vehicle Insurance	per vehicle per year	\$18.00	\$18.00	\$0.00	
Type M Motorcycle Insurance	per vehicle per year	\$129.00	\$129.00	\$0.00	
Other Insurance	administrative fee	Actual + 14%	Actual + 14%	No Change	

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Telecommunication Services					
Voice Services					
Long Distance	per minute (domestic)	\$0.0600	\$0.0600	\$0.00	
Local	per call	\$0.15	\$0.15	\$0.00	
Repair and Install	per ¼ hr. (minimum 1 hr.)	\$25.50	\$25.50	\$0.00	
Enterprise Line Rate (includes on-net calling)	per line per month	\$20.25	\$20.25	\$0.00	
Cisco Enterprise IPT Rate	per month	\$16.25	\$16.25	\$0.00	
Cisco IPT Installation Rate	Non-Recurring Rate	\$225.00	\$225.00	\$0.00	
Voice Mail	per mailbox	\$2.75	\$2.75	\$0.00	
CMS – ACD Agent Log-In ID	per month	\$3.75	\$3.75	\$0.00	
CMS – Test Development PBX	per month	\$2.00	\$2.00	\$0.00	
CentreVu	per month	\$105.00	\$105.00	\$0.00	
Software (Maximum charge - \$98.00)	per button	\$16.00	\$16.00	\$0.00	
Channelized Voice T1 Termination 1 Ended	per month	\$354.00	\$354.00	\$0.00	
Channelized Voice T1 Termination 2 Ended	per month	\$652.00	\$652.00	\$0.00	
Telephone Instruments	See Telecom Detailed Listing				
Operator & Information Assistance		Direct Charge	Direct Charge		
Data Services					
Connectionless Broadband Data Service (CBDS)					
IP-VPN	per month incl. backbone*	\$647.22	\$647.22	\$0.00	
10.0 MB Switched Ethernet **	per month incl. backbone*	\$1,763.44	\$1,763.44	\$0.00	
20.0 MB Switched Ethernet **		\$2,225.40	\$2,225.40	\$0.00	
50.0 MB Switched Ethernet **	per month incl. backbone*	\$4,179.84	\$4,179.84	\$0.00	
100.0 MB Switched Ethernet **	per month incl. backbone*	\$6,698.45	\$6,698.45	\$0.00	
250.0 MB Switched Ethernet **	per month incl. backbone*	\$13,482.02	\$13,482.02	\$0.00	
1.0 GB Switched Ethernet **	per month incl. backbone*	\$33,568.53	\$33,568.53	\$0.00	
*Contact Telecom for installation & configuration options information - Final cost dependent on configuration options					
**Rate subject to contract changes					
Managed Data Lines	per line per month	\$11.05	\$15.50	\$4.45	
Lansing Metropolitan Area Network (LMAN)	per network directory entry per month	\$9.25	\$9.25	\$0.00	
ROAM	per month	\$3.10	\$3.10	\$0.00	
VPN (includes mobile VPN)	per month	\$3.10	\$3.10	\$0.00	
Secure ID	per token per month	\$3.10	\$3.10	\$0.00	

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Switch Room Co-Location	per U per month	\$9.60	\$9.60	\$0.00	
Dedicated/Custom Firewall	per month	\$240.00	\$240.00	\$0.00	
High Availability Network Port Connectivity					
100/1000 MB Network Port Copper (Hosting Center) Basis Change	per IP address per month	\$20.00	\$20.00	\$0.00	
Data Center Services					
Unisys Platform					
Production CPU Usage*	per hour	\$1,900.00	\$1,900.00	\$0.00	
Development CPU Usage*	per hour	\$2,825.00	\$2,825.00	\$0.00	
Tape Opens	per opens per month	\$5.40	\$5.40	\$0.00	
Disk (Dedicated Disk Packs)	per packs per month	\$125.00	\$125.00	\$0.00	
Disk (Shared Sectors)	per sectors per month	\$0.0020	\$0.0020	\$0.00	
*Rate subject to adjustment for processor speed changes					
Data Warehouse (RDBC)					
Production CPU Usage*	per hour	\$24.20	\$24.20	\$0.00	
Development CPU Usage*	per hour	\$24.20	\$24.20	\$0.00	
Production Storage	per gigabyte per month	\$4.40	\$4.40	\$0.00	
Development Storage	per gigabyte per month	\$4.40	\$4.40	\$0.00	
*Rate subject to adjustment for processor speed changes					
Data Exchange Gateway					
File Transfer - Tier 1*	per kilobyte per month	\$0.00016	\$0.00016	\$0.00	
File Transfer - Tier 2*	per kilobyte per month	\$0.00017	\$0.00017	\$0.00	
File Transfer - Tier 3*	per kilobyte per month	\$0.00019	\$0.00019	\$0.00	
*Transfer rate reflects one way charge (inbound or outbound)					
Open Systems Storage					
SAN Connected Storage*	per gigabyte per month	\$1.20	\$1.20	\$0.00	
BCV	per gigabyte per month	\$0.60	\$0.60	\$0.00	
SRDF	per gigabyte per month	\$1.20	\$1.20	\$0.00	
File Based Storage (NAS, CAS)	per gigabyte per month	\$0.80	\$0.80	\$0.00	
Backup & Recovery	per gigabyte	\$0.29	\$0.29	\$0.00	
Hosting Services					
Server Monitoring	per server per month	\$115.00	\$125.00	\$10.00	Consolidated multiple rates into one rate
Server Housing	per U per month	\$55.00	\$55.00	\$0.00	
Server Support Technical Services					
Windows Operating System	per server per month	\$575.00	\$575.00	\$0.00	
Windows Operating System Remote	per server per month	\$690.00	\$690.00	\$0.00	
Enterprise VM Server Support - Windows	per server per month	\$324.00	\$324.00	\$0.00	
Enterprise VM Server Support - Unix	per server per month	\$480.70	\$480.70	\$0.00	
Enterprise VM Infrastructure - Tier 1	per VM server per month	\$212.00	\$212.00	\$0.00	
Enterprise VM Infrastructure - Tier 2	per VM server per month	\$255.00	\$255.00	\$0.00	

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Enterprise VM Infrastructure - Tier 3	per VM server per month	\$305.00	\$305.00	\$0.00	
Enterprise VM Infrastructure - Custom*	per VM server per month	Variable per Configuration	Variable per Configuration		
*Final cost dependent on configuration					
Citrix (Legacy)	per server per month	Direct Charge	Direct Charge		
Enterprise Citrix	per user per month	\$28.00	\$28.00	\$0.00	
Unix Operating System	per server per month	\$600.60	\$600.60	\$0.00	
Unix Operating System Remote	per server per month	\$721.60	\$721.60	\$0.00	
Solaris Operating System	per server per month	\$600.60	\$600.60	\$0.00	
IT Monthly Invoice Service Categories					
Agency Services, Center for Shared Solutions & Michigan.gov Web Development (includes staffing economics)					
IT Student Assistant	per hour	\$35.00	\$35.70	\$0.70	Staffing Economics
Level 6-8	per hour	\$60.00	\$61.20	\$1.20	Staffing Economics
Level 9-11	per hour	\$83.00	\$84.00	\$1.00	Staffing Economics
Level 12	per hour	\$92.00	\$92.90	\$0.90	Staffing Economics
Level 13-14	per hour	\$109.00	\$109.85	\$0.85	Staffing Economics
Level 15-17	per hour	\$126.00	\$127.15	\$1.15	Staffing Economics
Staff Augmentation	per hour	\$7.00	\$7.00	\$0.00	
Data Center Scheduling & Data Entry Services		Direct Charge	Direct Charge		
Security Services		Direct Charge	Direct Charge		
Cloud Storage	per gigabyte	\$0.35	\$0.35	\$0.00	
User Rate (includes staffing economics) **Pending final economics from State Budget Office	per user per month	\$26.30	\$26.60	\$0.30	Staffing Economics
Device Rate (INW) (includes staffing economics & Alternate Browsers) **Pending final economics from State Budget Office	per device per month	\$55.88	\$56.77	\$0.89	Staffing Economics
Out of Warranty (OOW) Premium	per work station per month	\$5.00	\$5.00	\$0.00	
Smart Device Management Service Fee	per device per month	\$20.00	\$20.00	\$0.00	
Wireless Device Support Fee (Blackberry)	per device per month	Direct Charge	Direct Charge		
DTMB 900 Fee	½% of prior yr. IT spend	Direct Charge	Direct Charge		
Department Administration	1.60% of prior yr. IT spend	Direct Charge	Direct Charge		
Michigan.gov	Allocated based on blended percentage 75% content & 25% page views	Direct Charge	Direct Charge		
Direct Agency Charges		Direct Charge	Direct Charge		
Next Generation Digital Infrastructure (NGDI)					
Oracle VM Tech Support GLD	per VM server per month	\$390.00	\$390.00	\$0.00	

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Oracle VM Tech Support SLVR	per VM server per month	\$270.00	\$270.00	\$0.00	
Oracle VM Base	per VM server per month	\$220.00	\$220.00	\$0.00	
Oracle VM Reserved CPU	per CPU per month	\$170.00	\$170.00	\$0.00	
Oracle VM Reserved RAM	per Gigabyte per month	\$13.00	\$13.00	\$0.00	
IBM Power VM Tech Support GLD	per VM server per month	\$390.00	\$390.00	\$0.00	
IBM Power VM Base	per VM server per month	\$270.00	\$270.00	\$0.00	
IBM Power VM Tech Support SLVR	per VM server per month	\$270.00	\$270.00	\$0.00	
IBM Power VM Reserved CPU	per CPU per month	\$230.00	\$230.00	\$0.00	
IBM Power VM Virtual CPU	per CPU per month	\$115.00	\$115.00	\$0.00	
IBM Power VM Reserved RAM	per Gigabyte per month	\$18.00	\$18.00	\$0.00	
IBM Power VM Virtual RAM	per Gigabyte per month	\$9.00	\$9.00	\$0.00	
X86 VM Tech Support Unix GLD	per VM server per month	\$390.00	\$390.00	\$0.00	
X86 VM Tech Support Windows GLD	per VM server per month	\$324.00	\$324.00	\$0.00	
X86 VM Tech Support Unix SLVR	per VM server per month	\$270.00	\$270.00	\$0.00	
X86 VM Tech Support Windows SLVR	per VM server per month	\$224.00	\$224.00	\$0.00	
X86 VM Base	per VM server per month	\$170.00	\$170.00	\$0.00	
X86 VM Reserved CPU	per CPU per month	\$110.00	\$110.00	\$0.00	
X86 VM Virtual CPU	per CPU per month	\$55.00	\$55.00	\$0.00	
X86 VM Reserved RAM	per Gigabyte per month	\$9.00	\$9.00	\$0.00	
X86 VM Virtual RAM	per Gigabyte per month	\$4.50	\$4.50	\$0.00	
Tape Backup Per Mount	per tape per month	\$94.50	\$94.50	\$0.00	
Tape Library Administration	per tape per month	\$8.90	\$8.90	\$0.00	
Data Restoration	per gigabyte per month	\$0.07	\$0.07	\$0.00	
Data Replication	per gigabyte per month	\$0.07	\$0.07	\$0.00	
Data Protection GLD (Standard - 7 days/wk)	per gigabyte per month	\$0.05	\$0.05	\$0.00	
NGDIStor	per gigabyte per month	\$0.90	\$0.90	\$0.00	
NGDIStor+	per gigabyte per month	\$1.35	\$1.35	\$0.00	
NGDI Private Cloud Storage	per gigabyte per month	\$0.10	\$0.10	\$0.00	
NGDI File	per gigabyte per month	\$0.30	\$0.30	\$0.00	
IP Address	per IP address per month	\$20.00	\$20.00	\$0.00	